

AWARD APPLIANCES (NZ) LTD

WARRANTY STATEMENT

Please complete the following details when you unpack the product and retain this card with the purchase invoice or sales docket. Verification of the date of purchase will be required should service under the warranty be sought.

Model Number-

Date of Purchase-

Retailers / Dealers Name-

WARRANTY

This product is covered by a Warranty in addition to all rights available to you by statute. The Warranty is for a period of **twenty-four (24) months** from the date of purchase, subject to the conditions below. Registering your appliance online at www.awardappliances.co.nz will qualify your purchase for an **additional twelve (12) months warranty cover on parts only**.

The Warranty covers rectifications of faults arising from defective materials, components, faulty workmanship or assembly. The product will be repaired or replaced at the sole discretion of Award Appliances (NZ) Ltd.

Conditions of Warranty:

1. The purchaser/installer carefully follows the installation instructions provided and complies with electrical, gas, plumbing, building and other regulations and codes of practice in New Zealand;
2. That the purchaser carefully follows the instructions provided in the owner's handbook relating to the proper use and care of the product;
3. The product is not used for any purpose other than the domestic use for which it has been designed. Use for commercial purposes or any application outside of a residential dwelling, shall reduce the warranty period to three (3) months from date of purchase.
4. That the product was purchased and installed in the North or South Islands of New Zealand

This Warranty does not extend to:

- (a) Lamps/LED, filters, blockages/restrictions, incorrect detergents, incorrect or poor installations, incorrect use.
- (b) Back feeding from waste disposal units, vermin/insect damage or transit protection left installed.
- (c) Damage to surface coatings caused by cleaning or maintenance using products not recommended by the manufacturer; tin foil on oven base, leaving a baking sheet or tray on oven base.
- (d) Defects caused by normal wear and tear, accident, negligence, alteration or misuse.
- (e) Damage caused by spill-overs, lack of maintenance, or impact.
- (f) Damage or faults caused by incorrect power supply, power surges or storm damage.
- (g) Any damage or fault arising from installation of the product.
- (h) A product dismantled, repaired or serviced by any person other than an authorised employee or service agent as appointed by Award Appliances (NZ) Ltd.
- (i) Any additional travelling costs beyond 30km from an appointed service agent.

If you are unable to establish the date of purchase, or the fault is not covered by this Warranty, or if the product is found to be in working order, you will be required to bear all service charges. Please present this notice to the service person, together with proof of purchase. The warranty is non-transferable.

For service please telephone (03) 348 0556

AWARD APPLIANCES (NZ) Ltd
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